Q.Y.E.C. CONCSTRUCTION Pvt. Ltd.

Account/Finance/Banking
Lalitpur Nepal
http://qyecint.com/

IT Offficer

Basic	Inform	nation

Job Category : Construction / Enginee	ring / Architects
Job Level : Top Level	
No. Of Vacancies: 1	
Employment Type : Full	
Job Location : Lalitpur	
Offered Salary : -	
Apply Before: 2024-05-11 (8 Days, 2	20 Hours From Now)
Job Specification	
Education Level : Bachelor Degree	
Education Required : Bachelor	
Experience Required : Greater Than	

Other Specification

Requirements:

- 1. Bachelor's degree in Computer Science, Information Technology, or a related field.
- 2. Proven experience working as an IT Officer or similar role, preferably in a corporate environment.
- 3. Strong knowledge of computer hardware, software, networks, and operating systems.
- 4. Proficiency in troubleshooting and problem-solving, with excellent attention to detail.
- 5. Excellent communication and interpersonal skills, with the ability to interact effectively with users at all levels of the organization.
- 6. Ability to work independently and prioritize tasks in a fast-paced environment.
- 7. Certification in relevant technologies (e.g., Microsoft Certified Systems Engineer, Cisco Certified Network Associate) is a plus.
- 8. Familiarity with ITIL or other IT service management frameworks is preferred.
- 9. Strong commitment to maintaining confidentiality and data security.
- 10. Flexibility to work outside regular business hours and participate in on-call rotations as needed.

Job Description

Responsibilities:

- 1. Manage and maintain the organization's IT infrastructure, including hardware, software, networks, and servers.
- 2. Install, configure, and troubleshoot computer systems, software applications, and peripheral devices.
- 3. Monitor system performance and security, ensuring compliance with company policies and procedures.
- 4. Provide technical support to internal users, resolving hardware and software issues promptly and efficiently.
- 5. Implement and maintain backup and disaster recovery solutions to ensure data integrity and availability.
- 6. Collaborate with other departments to identify IT needs and propose solutions to enhance efficiency and productivity.
- 7. Stay up-to-date with the latest technology trends and best practices, recommending upgrades and improvements as needed.
- 8. Manage vendor relationships and procurement processes for IT equipment and services.
- 9. Develop and maintain documentation, including system configurations, user manuals, and troubleshooting guides.
- 10. Train and educate staff on IT policies, procedures, and best practices to promote a culture of security and compliance.